

Instructions:

- You have 5 minutes to prepare.
- Be sure to study both the Topic and Role Play sheets
- You may not write notes.

The Exam consists of the following parts:

- Warm-up conversation – 2 minutes
- Talk about the topic by yourself – 2-3 minutes
- Discuss the topic with the examiner – 2-3 minutes
- Role Play (separate sheet) – 2-3 minutes

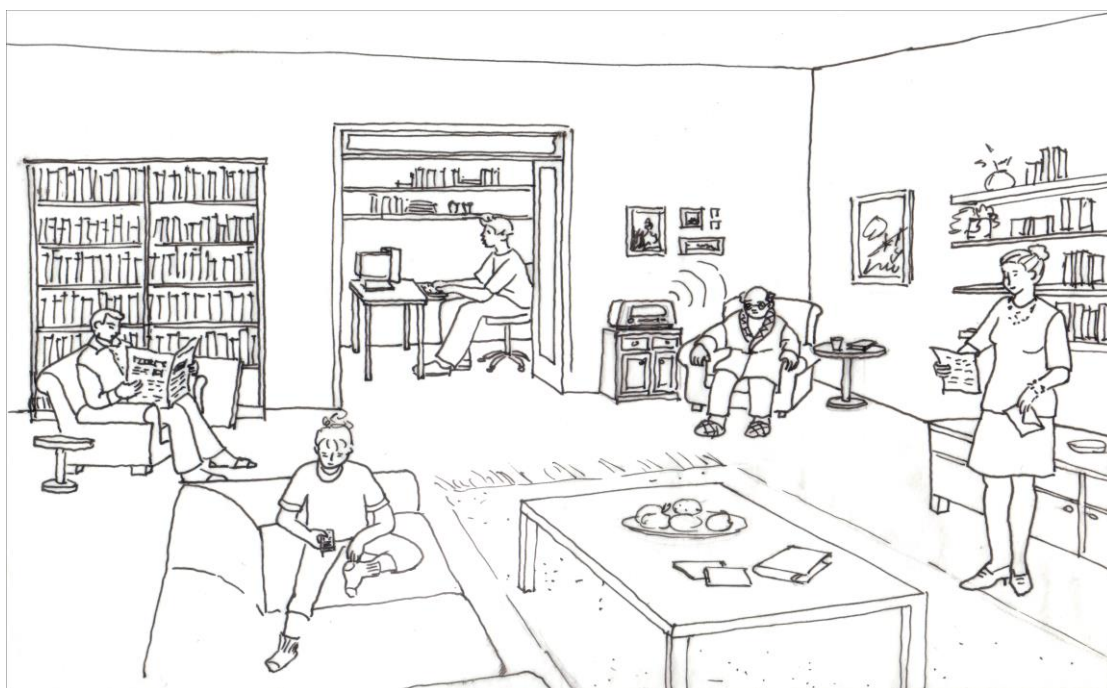
ENGLISH FOR BUSINESS

SPEAKING TEST

LEVEL 1 (B1)

Code Number 6/A

Topic: MODERN COMMUNICATIONS



- What are some means of communication that you can see in the picture?
- Which are the more modern forms of communication?
- What are the advantages of the modern forms?
- Do they have any disadvantages?
- Why might the older man prefer listening to the radio rather than surfing the Internet?
- Why might the mother's letter seem more 'special' than the text message received by her daughter?

How do you prefer to communicate?

Will newspapers one day be replaced by the Internet?

Is texting (sms) replacing e-mail as a means of social contact?

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SPEAKING TEST

LEVEL 1 (B1)

Code Number 2/A

Topic: SHOPS AND SELLING

ROLEPLAY

Examiner

You are a customer in a Shoe Shop. The shoes you particularly like are only available in brown in your size and you want black. Ask the shop assistant for help in finding if they have them in the stock room, or maybe at another branch. You really do not want to accept another style.

Consider the following:

- You need the shoes for a special event this evening.
- You need shoes with a wide fitting.
- You have limited time, so can only visit another store if it is sure they are in stock – in your size.

Candidate

You are working in a Shoe Shop. Your customer is asking for a pair of black shoes in a particular style and size. Unfortunately, you only have them in brown. Suggest various alternatives to the customer, including waiting for a new delivery next week, trying on some other styles, or visiting another of your company's shops.

Consider the following:

- *It is unlikely that this style will be available again.*
 - *The new season's styles are arriving next week.*
 - *Check the stock online for other shops in the same chain.*
-



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SPEAKING TEST

LEVEL 1 (B1)

Code Number 2/A

Topic: SHOPS AND SELLING

ROLEPLAY

Candidate

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Consider the following:

- It is unlikely that this style will be available again.
- The new season's styles are arriving next week.
- Check the stock online for other shops in the same chain.